

SkyBell HD

Wi-Fi Troubleshooting

Signal strength and Upload Speed are not always related

The internet upload speed may exceed the minimum requirements, but there could be obstacles between the router and the SkyBell that could reduce your signal strength. If this is the case, the router should be moved closer to the SkyBell or a Wi-Fi extender purchased.

Alternatively- If the router is only 5 feet away from the SkyBell, but there is only .95 Mbps of Upload Speed, syncing and video connection will be a problem.

Recommended Wi-Fi Extender